



## **Mariners Volleyball Club Policy: Camps, Clinics, Teams & Events Refund Policy**

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#### **1. Camps & Clinics Refund Policy**

The Mariners Volleyball Club (MVC) offers a variety of programs, including but not limited to:

- Fall, Winter and Spring Youth Programming
- House League Programming
- Beach Programs
- Spring Break or Summer Camps

#### **Refund Guidelines:**

- Withdraw at least 72 hours before the first session: Refund issued minus a \$25 administration fee and applicable GST.
- Withdraw within 72 hours of the first session: No refund.
  - Exception: Withdrawals after the registration deadline due to injury, supported by a doctor's note, will be refunded minus a \$25 administration fee and applicable processing fees.
- Registration fees are non-transferable to other events.
- SportLomo processing fees are non-refundable as they are paid directly to SportLomo.

#### **2. Club Team Refund Policy**

Mariners Volleyball Club operates on a strict, non-profit budget aiming to keep player fees as low as possible.

By committing to a Mariners Volleyball Club team, the player agrees to complete the entire season.

**Refund Guidelines:**

- The initial payment (due at time of acceptance) is non-refundable.
- Athletes withdrawing mid-season are responsible for all fees accrued up to their withdrawal date.
  - Failure to settle outstanding fees will result in the athlete being classified as “not in good standing” with MVC, which may impact future participation.
  - Exception: Athletes unable to complete the season due to a significant injury, supported by a doctor’s note, may appeal to the Board of Directors for a partial refund.
- Registration fees are non-transferable to other events.
- SportLomo processing fees are non-refundable as they are paid directly to SportLomo.
- Athletes committed to National Championships are responsible for their share of associated costs, regardless of actual participation.
- MVC is not responsible for reimbursing travel, accommodation or personal expenses (e.g., hotels, meals, mileage, missed work) under any circumstances, including changes in athlete participation or playing time.

**3. Playday Event Refund Policy**

MVC hosts local playday events for male and female club teams (13U–18U). Due to high demand and frequent waitlists, MVC enforces the following policy to maximize participation and cover event costs (facilities, coordinators, referees):

**Refund Guidelines:**

- More than two weeks prior to the event: Refund issued minus a \$25 administration fee and applicable GST.
- Less than two weeks prior to the event: No refund.
  - Two such withdrawals in a single season may result in reduced opportunities for participation in future MVC Playdays.
- Athletes, families and guardians must adhere to MVC and Volleyball BC Codes of Conduct. If removed from an event due to behavioral or policy violations, no refunds will be provided.

**4. Appeals**

Families or clubs who believe exceptional circumstances warrant a review, may submit a written appeal within 14 days of the withdrawal or event in question to:

Executive Director of Mariners Volleyball Club

Email: [info@marinersvolleyballclub.ca](mailto:info@marinersvolleyballclub.ca)

**Effective:** September 8, 2019

**Amended:** September 12, 2021 | February 7, 2024 | August 18, 2025