



## Mariners Volleyball Club Refund Policy

### **Mariners Volleyball Club Camps & Clinics Refund Policy**

The Mariners Volleyball Club Camps & Clinics encompass a variety of programs, including but not limited to: Fall/Winter/Spring Youth Programming, House League Programming, Beach Programs, and Spring Break or Summer Camps.

Refund Policy:

- Withdrawals made more than one week prior to the program's commencement will be refunded, with a deduction of a \$15 administration fee.
- Withdrawals within one week of the program's start date will be refunded, minus a \$25 administration fee.
- Withdrawals after the registration deadline (48 hours before the first session), regardless of the date, will result in forfeiture of the registration fee.
  - Exceptions: Withdrawals after the registration deadline due to injury, accompanied by a doctor's note, will be refunded, with a \$15 administration fee.
- Registration fees cannot be transferred to another event.
- Athlete registration costs incurred through SportLomo processing fees are non-refundable as they are paid directly SportLomo.

### **Mariners Volleyball Club Team Programs Refund Policy**

Mariners Volleyball Club operates our club teams on a tight budget. We purposely budget team fees with little or no margin in order to keep player fees as low as possible. Further, the Club is a not-for-profit organization. Funds used to provide programs are fully sourced from club/program fees paid by athletes. At this time, we have no funds coming from BC Gaming.

Upon commitment to a Mariners Volleyball Club Team Program, it is understood that the player intends to complete the entire season.

- The commitment to a club program is solidified with the receipt of the initial payment by the designated due date, which is non-refundable.
- Should an athlete decide to withdraw mid-season, they are obligated to cover the fees accrued up to the termination date. Failure to settle outstanding fees will result in the athlete being deemed "not in good standing within the club." Athletes seeking future participation in subsequent years must maintain "good standing within the club."
  - Exceptions: Athletes facing the inability to complete the season due to a significant injury, supported by a doctor's note, may appeal to the board of directors for a partial refund.
- Registration fees cannot be transferred to another event.
- Athlete registration costs incurred through SportLomo processing fees are non-refundable as they are paid directly SportLomo.
- It is important to note that athletes committed to participating in National Championships are required to contribute their share of associated costs, irrespective of their actual participation.

If you have any questions, please contact [admin@marinersvolleyballclub.ca](mailto:admin@marinersvolleyballclub.ca)

Thank you for understanding and for supporting your volleyball club.

Effective: September 8, 2019

Amended: September 12, 2021, February 7, 2024