



Mariners Volleyball Club Refund Policy

Mariners Volleyball Club operates on a tight budget without any leeway for refunds. We purposely budget team and program fees with little or no margin in order to keep player fees as low as possible. Further, the Club is a not-for-profit organization. Funds used to provide programs are fully sourced from club/program fees paid by athletes. We have no funds coming from BC Gaming.

Mariners Volleyball Club Team Programs

Once a player commits to a program or team season, it is assumed that the player will complete the season.

- Commitment to the Mariners Volleyball Club Team Program is ensured by the reception of the first payment by the indicated payment due date.
- If an athlete quits mid-season, they are responsible for the fees paid up until the date of termination. If they were not fully paid up to this date, then they would be considered “not in good standing within the club.” Athletes who wish to play in subsequent years need to ensure that they are “in good standing within the club.”
 - COVID Note #1 – Athletes, involved in MVC programs, who are required to self-isolate for 14 days, will not be given a refund for those sessions missed.
 - COVID Note #2 – Athletes involved in MVC programs that are cancelled outright, will receive a pro-rated refund for the time remaining.
 - **Please note that hard costs already incurred, will not be refunded.**
- All athletes who have committed to participation in National Championships would also be required to pay their share of this cost regardless of participation.

Mariners Volleyball Club Camps & Clinics

Fall Program, Spring House League, Train and Play Programs, Beach Programs and Spring Break or Summer Camps:

- Any withdraw prior to the start of the program will be refunded, less a \$15 administration fee.
- Any withdraw less than one week prior to the first day of the program will be refunded, less a \$25 administration fee.
 - COVID Note #1 – Athletes involved in MVC programs, who are required to self-isolate for 14 days, will not be given a refund for those sessions missed.
 - COVID Note #2 – Athletes involved in MVC programs, that are cancelled outright, will receive a pro-rated refund for the time remaining.
 - **Please note that hard costs already incurred will not be refunded.**
- Any withdraw after the registration deadline (48 hours prior to the first session) regardless of date will be forfeited.
 - Withdraw after the registration (48 hours prior to the first session) due to injury will be refunded, less a \$15 admin fee. The withdraw must be accompanied by a doctor’s note.
- No registration fee may be transferred to another event.
- Athlete registration costs occurred through the SportLomo registration fees will not be refunded.

If you have any questions, please contact info@marinersvolleyballclub.ca

Thank you for understanding and for supporting your volleyball club.